

April 14, 2014

Elizabeth Crandall
Extended Home Living Services, Inc.
210 W Campus Drive
Ste B
Arlington Heights, IL 60004

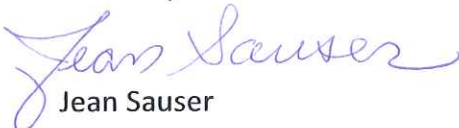
Dear Ms. Crandall:

Thanks again to you and your staff for continuing your excellent service on my father's chairlifts.

I attribute their longevity directly to Will Bellamy's thoroughness on every visit.

Furthermore, the prompt response to the call I placed last Friday – with an appointment immediately on Monday was just what we needed. Thanks again for exceeding our expectations year in and year out.

Sincerely



Jean Sauser
Albert Sauser